

April 9, 2001

TO: Members of the MAG 9-1-1 Oversight Team

FROM: Harry Beck, Chief, Phoenix Fire Department, Chairman

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Tuesday, April 17, 2001 - 9:30 a.m.  
MAG Office Building, Palo Verde Room  
302 North 1st Avenue, Suite 200  
Phoenix, AZ

A meeting of the MAG 9-1-1 Oversight Team has been scheduled for the time and place noted above. Please park in the garage under the Compass Bank building, bring your ticket, parking will be validated. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage. If you have any questions regarding the meeting, please contact me at 602-534-1421.

TENTATIVE AGENDA

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| <p>1. <u>Call to Order</u></p> <p>2. <u>Approval of the February 27, 2001 Meeting Minutes</u></p> <p>3. <u>9-1-1 Customer Premise Equipment Maintenance RFP</u></p> | <p>2. Review and approve minutes of the February 27, 2001 meeting.</p> <p>3. For information and discussion.</p> |
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The Qwest maintenance contract for the PSAPs customer premise equipment will expire June 30, 2001. To ensure that the best possible maintenance at the best costs is obtained, a working group of the MAG Technical Subcommittee developed an RFP for maintenance service for PSAP 9-1-1 equipment hardware and software. At the February 27, 2001 Oversight meeting, it was requested that the Equipment Maintenance Request for Proposals (RFP)

be considered by the Oversight Team prior to issue.